

## Sending liquids by post

**These instructions apply to liquids (e.g. oil samples) sent using Itella Corporation's domestic and international letter and parcel services. The items can be submitted for delivery either by taking them to a post office or a postal outlet. Alternatively, they can be picked up by Itella by agreement or separate order.**

Postal items undergo a security check by an X-ray scan. Items transported by air, containing cans or jars of liquids or solid substances, will be returned to sender due to air safety regulations, unless they include information specifying the content.

Oil samples or other liquids can only be sent by post if they are not classified as dangerous substances. More information on dangerous substances and prohibited items is available on [Itella's website](#) and [Itella's Customer Service](#).

## Packing

The sender must add the following information in English to the packaging of items including liquids:

- The name of the sender company and contact person, with telephone number.
- The product's trade name.
- The standard warning phrase, if applicable (R-phrase).
- A precise description of the product. For instance, the phrase 'Oil sample' is not an adequate description.
- The flash point of the sample in degrees Celsius. The flash point must be over 60 degrees Celsius, as defined using the 'closed cup' test method.
- The English-language text "Not restricted as per current IATA-DGR", which means that the item is not included on the list of dangerous substances issued by IATA, the International Air Transport Association.
- The Material safety data sheet, available from the person or company which has placed the product on the market. The Material safety data sheet can be attached to the item in a plastic folder, available by order at [customer service](#) (Itella's material code 5091105).

The customer is responsible for the accuracy of any information given.

Further information on the packaging of liquids is available on the [Internet](#). If necessary, contact [Itella's Customer Service](#).