

## Changes to additional services

Additional service	Changes
Cash on delivery	SEPA-related changes to bank account numbers and reference details
Transport to recycling	SER recycling will be discontinued, but the Transport to recycling (formerly called SER transportation) will remain. Available with the Itella Express Flex transport unit
Installation	Extensive installation services available with the Itella Express Flex, where it is possible to get all domestic appliances and electronics, including computers, into operating condition. Includes unpacking the new equipment and transporting the old to recycling. In conjunction with Itella's partner Helpson.
Unpacking	A NEW additional service that can be attached to Itella Express Flex
Storing the name information of the addressee	From now on, a basic feature of services where shipments are directly delivered to the recipient. A possible additional service to Itella Economy and Itella Express Point